Centro Nacional de Memoria Histórica

# Caracterización de usuarios de PQRSD

| CÓDIGO: | SCI-FT-006 |
|---|---|
| VERSIÓN: | 001 |
| PÁGINA: | 1 de 1 |

| Mes | Tipo persona | | Tipo de Zona | | | País | | Región | | | | | | Ciudad | | Rango de Edad | | | | | Identidad Etnica | | | | | | Discapacidad | | | | Escolaridad | | | | | | | Estrato | | | | | | Es víctima | | Org. Víctimas | | Mesa de Víctimas | | Tipos de PQRSD | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Persona Natural | Persona Jurídica | Zona Urbana | Zona Rural | Otro | Colombia | Internacional | Andina | Orinoquia | Pacífica | Caribe | Insular | Amazonia | Capital | Mpio | No especifica | 5 a 11 años | 12 a 25 años | 26 a 40 años | 41 a 65 años | Mayor de 65 años | Indígena | Afrocolombiano | Palenquera | Raizal | Rrom | Ninguna | Física | Sensorial | Cognitiva | Psicosocial | Ninguna | Ninguno | Primaria | Secundaria | Técnico | Tecnólogo | Universitario | Posgrado | 1 | 2 | 3 | 4 | 5 | 6 | Ninguno | Si | No | Si | No | Si | No | Petición | Queja | Reclamo | Sugerencia | R de Reposición | Felicitación | Consulta | Derecho de Petición | Tutela | Solicitud de información | Denuncia |
| enero | 50 | 0 | 44 | 6 | 0 | 47 | 3 | 39 | 0 | 5 | 2 | 0 | 0 | 38 | 9 | 16 | 0 | 11 | 20 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 48 | 0 | 0 | 0 | 0 | 50 | 1 | 1 | 2 | 0 | 0 | 31 | 15 | 3 | 8 | 18 | 6 | 0 | 0 | 15 | 7 | 43 | 3 | 47 | 3 | 47 | 48 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| febrero | 57 | 10 | 56 | 11 | 0 | 62 | 5 | 56 | 0 | 2 | 4 | 0 | 0 | 52 | 10 | 28 | 0 | 14 | 16 | 8 | 1 | 0 | 0 | 0 | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 67 | 2 | 0 | 2 | 4 | 0 | 42 | 17 | 4 | 6 | 14 | 7 | 4 | 1 | 31 | 7 | 60 | 4 | 63 | 3 | 64 | 65 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| marzo | 58 | 19 | 72 | 5 | 0 | 74 | 3 | 66 | 1 | 4 | 3 | 0 | 1 | 67 | 7 | 21 | 0 | 18 | 26 | 10 | 2 | 1 | 0 | 0 | 0 | 0 | 76 | 0 | 0 | 0 | 0 | 77 | 4 | 0 | 8 | 4 | 2 | 39 | 20 | 1 | 9 | 18 | 17 | 5 | 1 | 26 | 6 | 71 | 4 | 73 | 3 | 74 | 74 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| abril | 60 | 1 | 57 | 4 | 0 | 55 | 6 | 48 | 1 | 3 | 2 | 0 | 1 | 52 | 3 | 17 | 0 | 22 | 16 | 6 | 0 | 0 | 2 | 0 | 0 | 0 | 59 | 0 | 0 | 0 | 0 | 61 | 1 | 0 | 4 | 0 | 1 | 35 | 20 | 2 | 13 | 14 | 3 | 5 | 5 | 19 | 2 | 59 | 1 | 60 | 2 | 59 | 60 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| mayo | 47 | 10 | 52 | 5 | 0 | 54 | 3 | 47 | 0 | 3 | 4 | 0 | 0 | 46 | 8 | 16 | 0 | 16 | 20 | 5 | 0 | 0 | 2 | 0 | 0 | 0 | 55 | 0 | 0 | 0 | 0 | 57 | 1 | 0 | 5 | 2 | 1 | 36 | 12 | 4 | 9 | 16 | 11 | 1 | 0 | 16 | 5 | 52 | 3 | 54 | 6 | 51 | 56 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| junio | 30 | 2 | 32 | 0 | 0 | 28 | 4 | 23 | 0 | 5 | 0 | 0 | 0 | 23 | 5 | 10 | 0 | 5 | 11 | 3 | 3 | 0 | 1 | 0 | 0 | 0 | 31 | 0 | 0 | 0 | 0 | 32 | 3 | 0 | 2 | 1 | 1 | 15 | 10 | 1 | 5 | 9 | 6 | 0 | 0 | 11 | 2 | 30 | 0 | 32 | 4 | 28 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| julio | 26 | 2 | 27 | 1 | 0 | 25 | 3 | 24 | 0 | 1 | 0 | 0 | 0 | 19 | 6 | 16 | 0 | 6 | 3 | 3 | 0 | 0 | 2 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | 0 | 28 | 1 | 0 | 2 | 0 | 2 | 19 | 4 | 1 | 4 | 3 | 3 | 0 | 0 | 17 | 4 | 24 | 2 | 26 | 1 | 27 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| agosto | 60 | 7 | 67 | 0 | 0 | 63 | 4 | 53 | 3 | 1 | 5 | 0 | 1 | 58 | 5 | 40 | 0 | 8 | 15 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 67 | 1 | 1 | 0 | 3 | 3 | 55 | 4 | 4 | 5 | 5 | 9 | 1 | 0 | 43 | 6 | 61 | 0 | 67 | 3 | 64 | 67 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| septiembre | 110 | 31 | 10 | 0 | 0 | 135 | 6 | 98 | 3 | 0 | 33 | 0 | 1 | 110 | 25 | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 1 | 0 | 0 | 0 | 9 | 0 | 0 | 1 | 0 | 0 | 6 | 3 | 0 | 0 | 6 | 3 | 1 | 0 | 0 | 0 | 10 | 0 | 10 | 0 | 10 | 98 | 0 | 0 | 0 | 20 | 0 | 0 | 1 | 0 | 17 | 1 |
| octubre | 79 | 4 | 40 | 1 | 1 | 79 | 4 | 69 | 1 | 1 | 8 | 0 | 0 | 53 | 26 | 4 | 0 | 11 | 21 | 6 | 0 | 0 | 3 | 0 | 0 | 0 | 39 | 1 | 0 | 0 | 0 | 41 | 0 | 2 | 3 | 1 | 1 | 20 | 15 | 3 | 10 | 16 | 6 | 1 | 1 | 5 | 8 | 34 | 2 | 40 | 38 | 4 | 52 | 0 | 0 | 0 | 17 | 0 | 7 | 0 | 1 | 5 | 0 |
| noviembre | 47 | 18 | 23 | 0 | 3 | 62 | 3 | 43 | 3 | 1 | 15 | 0 | 0 | 44 | 18 | 4 | 0 | 7 | 9 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 5 | 1 | 4 | 6 | 10 | 2 | 7 | 8 | 4 | 0 | 0 | 5 | 4 | 22 | 3 | 23 | 2 | 24 | 40 | 0 | 0 | 0 | 12 | 0 | 0 | 5 | 1 | 7 | 0 |
| diciembre | 80 | 7 | 83 | 0 | 0 | 79 | 4 | 57 | 3 | 2 | 15 | 0 | 1 | 38 | 49 | 5 | 0 | 8 | 17 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 0 | 0 | 30 | 0 | 2 | 0 | 1 | 3 | 14 | 10 | 2 | 4 | 12 | 8 | 2 | 0 | 2 | 3 | 26 | 4 | 26 | 1 | 29 | 35 | 1 | 0 | 0 | 30 | 0 | 8 | 7 | 0 | 6 | 0 |