| Entre Nosotros | Caracterización usuarios PQRSD, corte septiembre 2020 | CÓDIGO: | SGUT-008 |
|---|---|---|---|
| | | VERSIÓN: | 001 |
| | | PÁGINA: | 1 de 1 |

| Mes | Tipo persona | | Tipo de Zona | | País | | | Región | | | | | | Ciudad | | Rango de Edad | | | | | | Identidad Étnica | | | | | | Discapacidad | | | | | Escolaridad | | | | | | | Estrato | | | | | | | Es víctima | | Org. Víctimas | | Mesa de Víctimas | | Tipos de PQRSD | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Persona Natural | Persona Jurídica | Zona Urbana | Zona Rural | Otro | Colombia | Internacional | Andina | Orinoquía | Pacífica | Caribe | Insular | Amazonia | Capital | Mpio | No especifica | 0 a 11 años | 12 a 25 años | 26 a 40 años | 41 a 65 años | Mayor de 65 años | Indígena | Afrocolombiano | Palenquera | Raizal | Rrom | Ninguna | Física | Sensorial | Cognitiva | Psicosocial | Ninguna | Ninguno | Primaria | Secundaria | Técnico | Tecnólogo | Universitario | Posgrado | 1 | 2 | 3 | 4 | 5 | 6 | Ninguno | Si | No | Si | No | Si | No | Petición | Queja | Reclamo | Sugerencia | R de Reposición | Felicitación | Consulta | Derecho de petición | Tutela | Solicitud de información | Denuncia |
| enero | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| febrero | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| marzo | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| abril | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| mayo | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| junio | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| julio | 68 | 46 | 112 | 2 | 0 | 112 | 2 | 104 | 2 | 2 | 4 | 0 | 0 | 114 | 11 | 101 | 0 | 2 | 8 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 114 | 0 | 1 | 0 | 0 | 113 | 1 | 2 | 2 | 1 | 0 | 93 | 33 | 1 | 4 | 4 | 3 | 1 | 1 | 100 | 7 | 107 | 3 | 108 | 4 | 110 | 84 | 0 | 0 | 0 | 4 | 4 | 1 | 4 | 0 | 40 | 0 |
| agosto | 80 | 78 | 76 | 4 | 0 | 80 | 0 | 71 | 1 | 1 | 2 | 0 | 1 | 80 | 11 | 58 | 0 | 2 | 12 | 4 | 0 | 1 | 2 | 0 | 0 | 1 | 77 | 0 | 0 | 0 | 0 | 80 | 7 | 1 | 1 | 0 | 0 | 49 | 23 | 4 | 5 | 8 | 2 | 0 | 2 | 58 | 8 | 72 | 2 | 78 | 2 | 80 | 54 | 0 | 0 | 0 | 4 | 4 | 1 | 6 | 0 | 39 | 0 |
| septiembre | 89 | 47 | 136 | 4 | 0 | 140 | 0 | 108 | 14 | 4 | 7 | 0 | 8 | 132 | 32 | 112 | 1 | 12 | 12 | 3 | 0 | 0 | 0 | 0 | 0 | 1 | 132 | 1 | 0 | 1 | 0 | 138 | 28 | 3 | 4 | 0 | 0 | 94 | 44 | 1 | 9 | 13 | 4 | 0 | 2 | 111 | 2 | 138 | 1 | 139 | 1 | 138 | 87 | 0 | 0 | 0 | 4 | 4 | 4 | 11 | 0 | 43 | 0 |
| octubre | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| noviembre | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| diciembre | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |